

# Cafs Strategic Business Plan 2022 - 2025

October 2022

# Strategic Business Plan 2022-2025

**Enabler 1**  
Build workforce sustainability

**Enabler 2**  
Develop an operational excellence framework

**Enabler 3**  
Build business sustainability

**Our Strategic Priorities**

- Embed Trust-Based Relational Intervention (TBRI) in all Cafs work
- Interrupt and address patterns of family violence
- Keep birth families visible, supported and connected to their children and young people
- Start help early with families in community settings
- Ensure all Cafs children have their social, emotional and physical health needs assessed and met

**Our Vision**  
Wellbeing, respect and safety for everyone

**Our Mission**  
To deliver quality services with positive outcomes and experiences for the communities we serve.

Integrity Collaboration Kindness Innovation Respect

**Our Foundational Pillars**  
Child Safety  
Inclusion & Diversity  
Eliminating Family Violence

# Strategic Business Plan 2022 - 2025

## Our Strategic Enablers

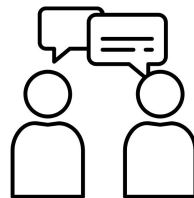
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### Building workforce sustainability



- Develop an organisational capability framework
- Implement policies and procedures that support a learning organisation
- Build Environmental Sustainability
- Build capability

### Develop an operational excellence framework



- Reform the Client Journey with users
- Apply the learnings from the Family Preservation and Reunification project across Cafs programs
- Enable piloting of innovation
- Develop a Cafs integrated intake model
- Build Community Engagement

### Build Business Sustainability



- Build business intelligence
  - Grow service delivery Evidence Base
  - Continue to seek non-government revenue
  - EA Negotiation that supports financial sustainability
  - NDIS
  - Build brand and presence in the community
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## Our Strategic Priorities



### Embed Trust-Based Relational Intervention (TBRI) in all Cafs work



### Interrupt and address patterns of Family Violence



### Keep Birth families visible, supported and connected to their children and young people



### Start help early with families in community settings



### Ensure Cafs children have their social, emotional and physical needs assessed and met

Complete training of all service delivery staff in TBRI

Embed TBRI

Develop ongoing TBRI practice support

Create outcome measures to assess TBRI as a model of care

Further support men to influence the attitudes and behaviours of young men

Further support women to be heard

Change community attitudes

Embed intersectionality

Work with families while children are in Youth Care

Work with families while children are in Kinship and Foster Care

Increase the co-location of Cafs support in schools

Extend co-location model to kindergartens

Leverage the Contact Centre environment

Explore the co-location model for long day care

Strengthen Youth Care wellbeing outcomes

Strengthen health and wellbeing outcomes for Foster & Kinship Care children and young people

Transform approaches with children and young people in care with education

Review our monitoring of at risk children who are still at home